

Riding Smart

with



METRO

McAllen

MetroMcAllen.com • 956.681.3510

RIDING SMART WITH METRO McALLEN

We ask for your cooperation in the following procedures outlined in this travel guide to ensure an efficient safe comfortable transportation service for you and all the Metro McAllen passengers. If you have any questions about any of these rules, please contact Metro McAllen at 956.681.3510.

1. The seats nearest the driver are designated for people with disabilities-be prepared to move if the seat is needed.
2. Special assistance for disabled citizens will be provided upon request..
3. Bus operators make stop announcements along route. Operators will announce additional or specific locations when requested.
4. Passengers mobility devices must be secured while onboard. MET recommends, but does not require, the use of lap belts and shoulder harnesses.
5. Service animals may ride with owner. Please keep service animals under control for the security of all passengers.
6. Take only one seat and refrain from putting feet on the seats.
7. Please buckle seat belt for your safety.
8. Remain seated while bus is in motion.
9. Pets are allowed only if caged.
10. Please help keep our buses clean. Customers may not eat or drink on the bus. Food or beverages may be brought onto the bus provided the item is in a closed container. Littering is unacceptable. Dispose of trash in the can located at the front of the bus.
11. Keep aisles clear of obstacles such as packages or baggage.
12. Vandalism or willful destruction of MET property is prohibited and punishable by law.
13. Shirts and footwear must be worn while riding bus. Wearing clothing with obscene slogans or pictures is unacceptable.
14. Customers using audio or video devices are required to use earphones.
15. Strollers need to be folded and placed under or between seats.
16. Parents are required to control children.
17. Please do not have an ongoing conversation with the driver while the bus is motion; this could interfere with the driver's ability to drive safely.
18. Smoking is prohibited on the bus.
19. No liqueur or alcoholic beverages in open containers allowed on bus.
20. Drinking alcohol beverages or the use of illegal drugs while on bus is prohibited.
21. Inappropriate behavior caused by alcohol or drugs will not be tolerated.
22. Weapons are prohibited on buses unless under the direct control of a law enforcement officer or private security personnel licensed by the State.
23. For the safety of all passengers, obscene, profane or threatening language and gestures are not allowed. Pushing, shoving, or fighting will not be tolerated.
24. Disorderly or inappropriate conduct is unacceptable. Inappropriate conduct with or toward other passengers is not allowed.
25. Lewd behavior is prohibited.
26. Spitting is prohibited.
27. Federal regulations prohibit the transportation of flammable or explosive materials on transit buses. This includes gasoline, vehicle batteries, weed eaters or lawn mowers containing/or having contained gasoline, or other combustibles. Electric mobility device battery packs and portable oxygen tanks are exempt from this restriction.
28. Any item that may injure or inconvenience other passengers, such as sharp objects, lumber, bicycles, furniture, etc. is not permitted on the bus.
29. Objects within the bus (basketballs, skateboards, etc.) are required to be controlled.
30. For your safety, please do not lean out window.
31. Objects are not to be thrown from the bus window.
32. Please follow the driver's instructions if any emergency situation develops.
33. Customers are required to obey reasonable requests from the driver or any other authorized MET representative.
34. Good hygiene is always appreciated by all!

