



## City of McAllen | COVID-19 Brief

### **Shelter-At-Home Questions**

Hidalgo County has issued a Shelter-At-Home Order effective Thursday, March 26, 2020 at 11:59 p.m. We are encouraging anyone with questions regarding the order to read the order in its entirety. You can read the order, in its entirety, by clicking the link: <https://www.hidalgocounty.us/2630/Coronavirus-Updates>

### **McAllen Municipal Court Following Shelter in Place**

In light of Hidalgo County's Emergency Order to Shelter In Place, the McAllen Municipal Court encourages all persons who have received and owe tickets to stay home and contact the court by email at [MCALLENMUNICIPALCOURT@MCALLEN.NET](mailto:MCALLENMUNICIPALCOURT@MCALLEN.NET) or by phone at (956) 681-2900 from 7:30 a.m. until 5:30 p.m., Monday through Friday.

McAllen Municipal Court will be able to give residents more time to handle citations if they make contact and arrangements by email or phone. Please stay home and stay safe.

Hearings or appointments scheduled with the McAllen Municipal Court have been cancelled. Please contact McAllen Municipal Court to make alternate arrangements.

For those with court hearing scheduled on a case involving Family Violence, please come in for those hearings. Please contact the court to confirm the hearing before coming in.

### **Let's Take Care of Our Elderly Population**

The City of McAllen is requesting residents to beware of vulnerable populations (elderly and young children) in our community.

Please avoid contact and practice social distancing. If we all do our part, we can get through this together.

We would appreciate your assistance to learn if there's a need for food distribution to Senior Citizens in McAllen.

Please let us know if your restaurant, business, or organization is assisting the elderly in McAllen with food donations by calling the City of McAllen's 3-1-1 Call Center. Centers for Disease Control and Prevention has some helpful information:

<https://www.cdc.gov/aging/covid19-guidance.html>



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### **McAllen Parks Remain Open**

McAllen parks and trails will remain open to the public for the time being. Visitors are encouraged to continue to practice social distancing with the recommended six feet apart. Parks staff will continue to monitor to ensure that individuals are not gathering in groups of more than 10. For park updates please follow the City of McAllen and McAllen Parks and Recreation on social media.