



## PRESS RELEASE

FOR IMMEDIATE RELEASE

March 19, 2020

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### **Metro McAllen Expands Public Safety Efforts**

*Temporarily adjusts some services, strongly encourages social distancing on system*

#### **Metro McAllen Statement on the COVID-19**

The Metro McAllen Transit Department considers the safety of our community a top priority. The City of McAllen continues to closely monitor information about COVID-19 and recommendations from health officials to ensure every precaution is taken for the continued safety of our patrons.

As of today, March 19, the Metro McAllen Transit Department has not received information suggesting any patron or employee has contracted COVID-19. Metro Staff are following CDC recommendations for environmental cleaning and disinfection of public transit vehicles. We have installed hand sanitizers throughout our transit vehicles, and have enhanced recommended interior sanitizing of our transit fleet.

#### **TEMPORARY SERVICE ADJUSTMENTS**

Effective Friday, March 20, 2020, the following Transit Services are temporarily postponed:

1. Route 8 servicing Texas A&M University.
2. Downtown Trolley Shuttle servicing the Club District on 17<sup>th</sup> Street and the Downtown Parking Garage at Chicago and 15<sup>th</sup> Streets.

Fixed Routes 1-7, and 9, in addition to Paratransit Services, will continue operate as currently scheduled. Metro McAllen Transit is continuing to receive authoritative updates from government officials and will make future adjustments to its services if and when required.

#### **RIDING THE TRANSIT SYSTEM**

Metro McAllen Transit is enforcing the following public safety actions while riding the transit system:

1. Maintain Social Distancing from other passengers. A minimum of six feet as recommended by the CDC. Seating indicated by a red "X" cannot be occupied.
2. Transit vehicles will allow no more than 50% passenger capacity on each transit vehicle.
3. Standing and holding on to handrails will not be allowed; please take a designated seat.
4. When you arrive at your destination, wash your hands or use hand sanitizer.
5. Consider commuting during off-peak hours.

#### **METRO MCALLEN CENTRAL STATION**

1. Operating hours for the Central Station until further notice are modified as follows:  
Central Station will close every day from 12:30 AM until 5:00 AM for enhanced cleaning.
2. Social Distancing will be enforced.
3. Customers patronizing Subway within the station are limited to carry-out only.

We value our customers and place a premium on public and employee safety. Your cooperation is appreciated until the necessary public safety restrictions are lifted.

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